



## Standard 18 month / 2000 hour warranty

*Your Seneca product has been assembled in Canada for our Canadian climate. Our highly experienced generator technicians have inspected your generator with the highest level of care and attention to detail. Repair, replacement or appropriate fine-tuning of the Seneca product covered by this warranty will be provided at Seneca's expense if said product has been properly installed, maintained, operated and used in accordance with Seneca instruction manuals (supporting documentation will be required<sup>1</sup>) and under the normal operating conditions for which it was intended. An authorized Seneca representative<sup>2</sup>, distributor or dealer must perform commissioning ("Commissioning") in order for this warranty to apply. This warranty will become null and void if malfunction is caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, and or normal wear and tear.*

### Duration of warranty:

- **Standby** 18 months or 2000 hours total run time (whichever occurs first)
- **Prime Power** 18 months or 2000 hours total run time (whichever occurs first)

*Your Seneca warranty shall commence on the day of Commissioning by an authorized Seneca representative, distributor or dealer<sup>3</sup>. Without limiting the generality of the foregoing, the following is specifically excluded and will not be covered by this Seneca warranty:*

- *Damage caused by accident, tampering, improper installation, faulty repairs, adjustments performed by unauthorized service representatives, improper storage or acts of God;*
- *Installation charges and Commissioning;*
- *Damage caused by neglect, which includes but is not limited to, use of improper fluids, failure to follow maintenance guidelines, failure to exercise the generator set under required load, maladjustment of parts outside the Seneca factory, failure to keep radiator cooling fins clean;*
- *Rental equipment and expenses incurred for rental of equipment during product failure;*
- *Consumable items, which include but are not limited to: engine or transmission fluids, belts, filters, spark plugs and wires, batteries and related materials/costs, lamps, fuses, loose or leaking clamps, shop supplies such as adhesives, solvents and rags, all equipment heaters after 1.5 years;*
- *Expenses incurred to investigate performance complaints not related to a defect in Seneca material or workmanship;*
- *Non –Seneca original parts;*
- *Radiators replaced rather than repaired, unless authorized by Seneca;*
- *Unauthorized labour of any kind;*
- *Any product placed in battle override<sup>4</sup>;*
- *Routine maintenance services, including but not limited to tune ups and preventative maintenance.*

*To obtain warranty service for your Seneca product, call 1-877-436-7368. Please have your model and serial number available.*

Seneca Power Generation shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective products or parts. This is our exclusive written warranty. We make no other warranty, expressed or implied, nor is anyone authorized to do so on our behalf. Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some provinces and states do not allow limitations on the length of implied warranties, or the exclusion or limitation of incidental or consequential damages, and therefore, the present limitation or exclusion may not apply in all cases. This warranty sets out specific legal rights and shall be the sole and exclusive remedy of the purchaser, its customers, or users of the product, unless other rights are specifically provided by law, which may vary from jurisdiction to jurisdiction.

1 The maintenance of all records is the sole responsibility of the product's owner.

2 A Seneca representative is someone who is employed directly by Seneca Power Generation.

3 Commissioning must take place within 18 months of shipment of the product from the Seneca Factory. If Commissioning notification is not received by Seneca within 60 days of Commissioning, the Seneca ship date will be effective warranty start date.

4 Battle override is a fault shutdown and warning bypass mode in which the generator controller will keep the machine running under any fault condition. If a product is placed in to battle override, it is at the owner's risk



*Proudly Assembled in Canada*