

SENTRY V WARRANTY COVERAGE



The limited warranty coverage for this product shall be six years or 1000 hours (whichever occurs first) subject to the provisions set forth below. The limited warranty starts twelve months after the equipment leaves Genrep's docks or the date that the equipment is installed and commissioned (whichever occurs first).

Period	Coverage
First 24 months	Parts & Labor
24 to 36 months	Parts
36 to 72 month	Major components

During the warranty period, the equipment must be maintained and repaired by Genrep or its authorized local Dealer. The warranty covers replacement parts and labor. A failure of the unit is only covered by warranty if the failure prevents the equipment from safely providing the rated power on a stand-by basis. The warranty does not cover travel, travel time, transportation, or indirect costs associated with the warranty repair. Indirect costs include, but are not limited to, supply of replacement power sources, down time expenses, installation, or removal of the equipment for repair, over time premiums associated with the repair, or any costs associated with accessing the equipment for repair. The warranty only covers failures due to defects from the manufacturer's workmanship.

The equipment must be returned to 70 Innovation Drive, Dundas, ON, L9H 7P3, at the owners cost and expense for any warranty repair that is to be performed by Genrep. The owner is to contact Genrep in advance for a Return Material Authorization before returning the equipment for warranty repair.

Any payments made to an authorized Sentry V dealers for warranty repair shall be at rates agreed to prior to the any warranty repair. The repair times are subject to Genrep acceptance. Parts costs will be reimbursed to authorized Sentry V dealers based on actual cost, with evidence to be provided upon request by Genrep. Replaced parts must be kept until the warranty claim has been approved by Genrep. If the replaced part cannot be supplied upon request, then the claim will be rejected.

This limited warranty does not cover product failures resulting from:

- Inappropriate use relative to designated power rating.
- Failures due to the use of the equipment for prime power applications. The equipment is not intended for prime power applications.
- Inappropriate use relative to application guidelines.
- Non-conformance to applicable industry standards for installation.
- Use of the equipment prior to commissioning by Genrep or an authorized dealer.
- Normal wear and tear.
- Improper and/or unauthorized installation.
- Lack of maintenance.
- Unauthorized maintenance or repair.
- Owner's or operator's negligence, accidents, or misuse.
- Noncompliance with any published guideline or policy for the product.
- Improper storage before and after commissioning.
- Owners delay in making product available for repair after notification of potential product fault.
- Failure due to corrosion for units installed within 60 miles of a body of salt water
- Use of Replacement parts and accessories not authorized Genrep Ltd/Ltee
- Owner or operator abuse or neglect such as: late servicing and maintenance and improper storage.
- Damage to any items not part of the equipment.
- Repair of cosmetic damage to enclosures.

The owner shall be responsible for:

- Installing, operating, commissioning, and maintaining the equipment in accordance with the local regulations and the guidelines provided in this document.
- Ensuring that the installation, commissioning, maintenance, and repair of the equipment is performed by qualified and authorized individuals.
- Ensuring that the equipment is suitable for the application.
- Ensuring that all fuel connections and electrical connections to the equipment are compliant with local codes.
- Notify Genrep Ltd./Ltee or Genrep's local dealer within 30 days of the discovery of a failure.
- Provide evidence for the date of purchase and commissioning.
- Provide sufficient access to and reasonable ability to remove the product from the installation in the event of a warrantable failure.
- Any costs and expenses associated with product removal, reinstallation, and transportation required to support any warranty repair.
- Costs associated with any replacement power sources required while the equipment is off-line for repair.
- All costs, damages, liabilities or losses resulting from the unit being off-line for the warrantable repair.
- All repair costs after the warranty period has expired.